

New National Indicator Set – Indicators of Corporate Interest

Council Wide Indicators

Ref	Indicator	Comment
NI 14	Avoidable contact: The average number, of customer contacts per received customer request	Requires a lot of development work – measurement starts in October 2008 and this is not just calls to the contact centre
NI 179	Value for money – total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008-9 financial year	Replaces Annual Efficiency Statements
NI 185	CO2 reduction from Local Authority operations	Led by KCC climate change programme (Chief Executive's Dept and Corporate Environmental Performance Group with Laser)
NI 186	Per capita CO2 emissions in the LA area	
NI 188	Adapting to climate change	

Place Survey Indicators – Community Cohesion and Participation

Ref	Indicator	Comment
NI 1	% of people who believe people from different backgrounds get on well together in their local area	Chief Executive's Department is currently leading on all these perception indicators in this Place Survey list
NI 2	% of people who feel that they belong to their neighbourhood	
NI 3	Civic participation in the local area	
NI 4	% of people who feel they can influence decisions in their locality	
NI 5	Overall/general satisfaction with local area	
NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area	CFE will jointly lead on this
NI 23	Perceptions that people in the area treat one another with respect and dignity	
NI 138	Satisfaction of people over 65 with both home and neighbourhood	
NI 140	Fair treatment by local services	

Voluntary and Community Sector

Ref	Indicator	Comment
NI 7	Environment for a thriving third sector	Chief Executive's Department is currently leading on this indicator which is a survey question

Public Health Indicators

Ref	Indicator	Comment
NI 39	Alcohol-harm related hospital admission rates	The indicators in this list relate primarily to the work of PCTs, with Public Health Department being the KCC lead on these issues
NI 53	Prevalence of breastfeeding at 6 – 8 weeks from birth	
NI 55	Obesity among primary school age children in Reception Year (Two indicators)	Joint lead with CFHE
NI 56	Obesity among primary school age children in Year 6 (Two indicators)	Joint lead with CFHE
NI 113	Prevalence of Chlamydia in under 20 year olds	
NI 119	Self-reported measure of people's overall health and wellbeing	
NI 120	All-age all cause mortality rate	
NI 121	Mortality rate from all circulatory diseases at ages under 75	
NI 122	Mortality from all cancers at ages under 75	
NI 123	16+ current smoking rate prevalence	
NI 126	Early access for women to maternity services	
NI 129	End of life access to palliative care enabling people to choose to die at home	
NI 134	The number of emergency bed days per head of weighted population	
NI 137	Healthy life expectancy at age 65	